



Ministry of Health  
Bhutan Food and Drug Authority  
CERTIFICATION SERVICES

**COMPLAINT FORM**

Date:

To,  
The Certification Manager  
Certification Services  
BFDA Head Office, Thimphu.

Subject: **SUBMISSION OF COMPLAINT.**

Dear Sir/Madam,

The undersigned would like to submit the complaint with regard to the services and decisions of BFDA-Certification Services as below:

Name of the Complainant	
Email address	
Mobile No.	
Name, Designation and Address of the Company/Firm	
Description of Complaint Subject:	
Signature	
Date	

**NOTE: Submission of incomplete Complaint Form will not be considered for further processing of the Complaint.**

**REQUEST:**

Please email us the filled Complaint Format [bafraacd@gmail.com](mailto:bafraacd@gmail.com) OR send the filled form, in a sealed envelope to this address:

The Certification Manager  
Certification Services, BFDA, MoH, Thimphu  
Post Box No. 1071